

CONDITIONS OF USE FOR THE MY SOULMATE SERVICE

RAVEN CREATIVE s.r.o., with registered office at Tallerova 10, 811 02 Bratislava, Slovak Republic, Company ID No. 45 643 873, registered in Bratislava I District Court, Section Sro, File No. 66240/B, ("Raven" or "Company") provides the My Soulmate service ("Service") to users under the following conditions:

1. The service is for persons over the age of 13. By installing the application, you confirm that you are over the age of 18 or are over the age of 13 and have the consent of your legal guardian to install and use the service.
2. By accepting these conditions, the user agrees to receive a randomly generated message at least once a day and also agrees that the company will process the data provided during registration or use of the application in compliance with the law.
3. The user is responsible for the use of the service. The company is not liable for any damages or losses caused by the use of the service, in particular for any mood changes or any other mental or attitude changes induced by the service or its use. The user is prohibited from using the service to conduct any illegal activities or to violate laws.
4. The company is authorised to restrict or prohibit the use of the service without prior notice for any reason if anyone abuses the service in violation of these conditions. The company is not liable for any damages or losses caused by such action taken by the company.
5. The company provides the service in compliance with the laws of the Slovak Republic. The company is authorised to modify, interrupt or cancel the provided service without prior notice and without reason. The company is authorised to modify the conditions for providing the service without prior notice and without reason. The user's continued use of the service after such changes is considered acceptance of the valid conditions.
6. The company is the author and the holder of the license to use the service including all contents thereof, such as its design, functionality and applicable documentation. No one is authorised to copy, modify or otherwise interfere with the service or any of the parts thereof owned by the company.
7. The user is authorised to use the content it receives for its personal use; the company hereby provides the customer with the unlimited and free license to use the received content exclusively on the client's devices for a maximum of the period of its storage on such device in which the service is installed pursuant to these conditions.
8. The user is not authorised to modify, change, adapt, correct, develop, translate or otherwise dispose of any such content, in part or in full. The user is not authorised to send such content or parts thereof to other devices, either free of charge or for a fee. The user is not authorised to publish content on any information media and may not publish such content on any media without the prior written consent of the company. Such consent is not required if the user publishes the received messages free of charge and for non-commercial purposes on portals for social services.
9. The company is authorised to modify and change content without restrictions and adapt such content to the place and time of service use.
10. The company collects data that the user provides during registration and data that is automatically created by the user when using the service. The following is collected during registration by the company in order to ensure the proper delivery of the service and to protect all users:
 - a) Name and age (date of birth) and gender,
 - b) Language preference for messages.
11. The company or an authorised third party is authorised to request additional information from users, in particular payment details for payment of the fee for using the service (payment card number, expiration date, CVV code and invoicing data) as well as the location at which the service is provided or the user's photograph. Providing such details is voluntary, but the company will not provide the service in full without such details and data. The user may provide payment details to a third party (payment portal, bank, etc.) in order to make payments for the service. The company considers payment data to be personal data and provides them with a requisite level of protection to ensure they remain confidential.
12. By providing data, the user expresses its agreement with their processing under the Personal Data Protection Act valid in the country of the company's registered office. The company commits to provide the received data to customise the content sent to users, to improve the service, to protect the rights of users and the company and to fulfil statutory conditions related to providing the service.
13. The company may obtain data on the location of the user and the devices on which the service is used based on the data obtained from the location of the device in a mobile or WiFi network, an activated GPS (or similar) system or based on its IP address. The company commits to exclusively use this data to improve the providing of service content.
14. The company commits to use cookies exclusively to ensure the proper operation of the service and in particular its stability and improvement and to monitor the total number of users and the loading of transmission networks. By accepting these conditions, every user agrees to allow the company to provide data of a non-personal nature and anonymous cumulative data concerning all of the users to its business partners when ensuring individual users cannot be identified before such provisioning.
15. The company commits to refrain from providing the data obtained when a device logs in to the service (IP address, type of operating system, location of the device, cookies, etc.) to any third party, except in the cases where a state authority so orders or with the user's agreement. The company commits to delete all gathered data within 24 months from collection at the latest.
16. The user is responsible for protecting its access details and to ensure they are not disclosed to any third party.
17. By installing the application into a mobile device, the user agrees with the conditions for using the My Soulmate service.
18. The company's contact details are:

RAVEN CREATIVE s.r.o.

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